Consumer Satisfaction Question	n 1-3		
I trust my providers protect my confidentia	lity even when using tele-health equipment.		***************************************
Choices	Percentage		Count
Satisfied	90.15%	37-43-1-494-6-4	119
Not Satisfied	8.33%	00-00-00-00-00-00-00-00-00-00-00-00-00-	11
		Total Entries	132
		Unanswered	2
My providers give me hope that I can grow	***	1	
Choices	Percentage		Count
Satisfied	86.36%		114
Not Satisfied	10.61%	7	14
		Total Entries	132
		Unanswered	5
I help write my treatment plan goals.	,		
Choices	Percentage	men secons es que de pro-	Count
Satisfied		85.61%	113
Not Satisfied	11.36%		15
		Total Entries	132
		Unanswered	5

		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
My providers treat me with respec	t, even when using tele-health equipment.	
Choices	Percentage	Count
Satisfied	90,91%	120
Not Satisfied	7.58%	10
	Total Entries	132
. A Market name and a Market name of the state of the sta	Unanswered	3
ly providers encourage me to take	e care of both my physical and mental health.	
Choices	Percentage	Count
Satisfied	87.12%	115
Satisfied  Not Satisfied	9.85%	115
	9.85%	13
Not Satisfied	9.85%  Total Entries  Unanswered	13 <b>132</b>
Not Satisfied	9.85%  Total Entries  Unanswered	13 <b>132</b>
Not Satisfied  can talk openly with my providers	9.85%  Total Entries  Unanswered	13 <b>132</b>
Not Satisfied  can talk openly with my providers  Choices	9.85%  Total Entries  Unanswered  S.  Percentage	13 132 4
Not Satisfied  can talk openly with my providers Choices Satisfied	9.85%  Total Entries  Unanswered	13 132 4 Count 115
	9.85%  Total Entries  Unanswered  5.  Percentage  87.12%	13 132 4 Count

My providore guide me to selve and	a problems and help users a state of the sta	***************************************
My providers guide me to solve my	problems and take responsiblity for my own actions.	
Choices	Percentage	Count
Satisfied	88.64%	117
Not Satisfied	8.33%	11
	Total Entries	132
	Unanswered	4
treferri faride disculari da como como como como como como como com		L
My providers help me improve my r	relationships with others.	
Choices	Percentage	Count
Satisfied	75.76%	100
Not Satisfied	11.36%	15
Not Applicable	9.85%	13
	Total Entries	132
	Unanswered	4
		······································
My providers encourage me to beco	ome more involved with my community.	
Choices	Percentage	Count
Satisfied	61.36%	81
Not Applicable	28.79%	38
		****
Not Satisfied	7.58%	10
	7.58%  Total Entries	10 132

Consumer Satisfaction	Report Questions 10-12		
My providers help me understan	nd myself.	***************************************	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Choices	Percentage		Count
Satisfied		83.33%	110
Not Satisfied	10.61%		14
Not Applicable	3.79%		5
		Total Entries	132
		Unanswered	4
I recieve my services as schedule	1	1	
Choices	Percentage		Count
Satisfied	87.12%		115
Not Satisfied	11.36%		15
		Total Entries	132
		Unanswered	4
My providers help me express m	y thoughts and feelings.		
Choices	Percentage		Count
Satisfied		84.85%	112
Not Satisfied	11,36%		15
Not Applicable	2.27%	***************************************	3
		Total Entries	132
		Unanswered	3

Consumer Satisfaction Re	eport Questions 13-15.	
My providers help me avoid psychi	atric hospitalizations.	
Choices	Percentage	Count
Satisfied	76.52%	101
Not Applicable	13.64%	18
Not Satisfied	8.33%	11
	Total Entries	132
	Unanswered	3
feel safe when I come to NCMMH Choices	1	Count
Choices  Satisfied	Percentage 90.15%	Count 119
Not Satisfied	7.58%	10
	Total Entries	132
	Unanswered	3
he people at NCMMHC really listen	to what I have to say about things.	
Choices	Percentage	Count
Satisfied	84.09%	111
Not Satisfied	12.88%	17
	Total Entries	132
	Unanswered	4

The staff of NCMMUC		
ne statt at NUMMHC are as se	nsitive as possible when asking about difficult or painful experiences.	
Choices	Percentage	Count
Satisfied		118
Not Satisfied	89.39%	
NOC Saustieu	8.33%	11
	Total Entries	132
	Unanswered	3
	o a close friend or relative if they need help.  Percentage	Count
Choices	Percentage	Count
		1
Satisfied	90.300/	118
	89.39%	
Satisfied  Not Satisfied	9.85%	13
	P P P P P P P P P P P P P P P P P P P	
	9.85%	13
Not Satisfied  /hen using tele-health equipme	9.85%  Total Entries	13 132
Not Satisfied	9.85%  Total Entries  Unanswered	13 132
Not Satisfied  /hen using tele-health equipme	9.85%  Total Entries  Unanswered  ent, I feel that NCMMHC staff is thorough, careful, and skilled.	13 132 2
Not Satisfied  /hen using tele-health equipme	9.85%  Total Entries  Unanswered  ent, I feel that NCMMHC staff is thorough, careful, and skilled.  Percentage	13 132 2 Count
Not Satisfied  /hen using tele-health equipme Choices Satisfied	9.85%  Total Entries  Unanswered  ent, I feel that NCMMHC staff is thorough, careful, and skilled.  Percentage  80.30%	13 132 2 Count 106
Not Satisfied  /hen using tele-health equipme Choices Satisfied Mostly Satisfied	9.85%  Total Entries  Unanswered  ent, I feel that NCMMHC staff is thorough, careful, and skilled.  Percentage  10.61%	13 132 2 Count 106 14

Consumer Satisfaction	Report Questions 19-21	
I feel that I get sufficient time	with my clinician, even when using tele-health equipment.	Aller de l'anterior de l'anter
Choices	Percentage	Count
Satisfied	79.55%	105
Mostly Satisfied	9.85%	13
Not Satisfied	7.58%	10
	Total E	ntries 132
	Unans	swered 5
Choices	Percentage	Count
feel comfortable using tele-he		
Satisfied	90.15%	119
Not Satisfied	6,06%	8
	Total E	ntries 132
	Unans	wered 5
feel the overall quailty of tele-	health was good.	**************************************
Choices	Percentage	Count
Satisfied	87.12%	115
Not Satisfied	9.09%	12
	Total Er	ntries 132
	Unansv	wered 6

Overall my treatment experience using tele-	health is		
Choices	Percentage		Count
Satisfied	72,73	3%	96
Mostly Satisfied	16.67%		22
Not Satisfied	7.58%	- britisk traderian av near avakkanga nagarapin (halipid kalababan adala ar nganga	10
		Total Entries	132
		Unanswered	5
recieve the following services.	1	ı	
Choices	Percentage	on an annual services	Count
Case Management	75.0	0%	99
Medication Prescriber	52.27%		69
Therapy	50.76%		67
Health Care Home	21.21%	10 m	28
Peer Support/Family Support	12.88%		17
TPS	3.79%		5
SUD	2.27%		3
Other [ View	.1		***************************************
an alpa a ratu da da da da seba a cama a mana a		Total Entries	132
		Unanswered	4
Vhen Using tele-health equipment I mainly ι	ısed:		90/06/000000000000000000000000000000000
Choices	Percentage		Count
Telephone	61.36%		81
Zoom/Facebook/other visual platform	48,48%		64
		Total Entries	132
		Unanswered	8